



Dear Customers,

As the impact and outbreak of COVID-19 is continuing to affect people and countries around the world, our top priority is the health and safety of our employees, customers, partners, and communities. During this challenging time for people and businesses we are doing everything we can to keep our employees and communities safe while supporting our customers. WPI remains committed to the health and safety of our employees and customers. **We will get through this together.**

WPI is carefully following the COVID-19 pandemic and we have implemented our business continuity plan to continue supporting our customers. All of our branch locations are open during normal business hours while practicing and enhancing CDC and social distancing guidelines.

We are a supplier to local, state and federal agencies for goods and services deemed essential during crisis and emergency situations. Please contact your local product support representative if parts or services are needed. We will continue to be here to serve our customers during these unusual and difficult times. **We are ready to serve you safely.**

Thank you for helping us to combat the spread of the virus, we have high confidence that we will all rise above the challenges this crisis presents and come out stronger and better than ever. We will do whatever we can to help you with your business to stay safe and productive! If you have any questions or concerns, please feel free to reach out to your local branch. All of us within the WPI family are here for you and best wishes to your colleagues and families.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Louis M. Pearce III'.

Louis M. Pearce III  
President

A handwritten signature in black ink, appearing to read 'Frankie Baird'.

Frankie Baird  
Vice President ED Operations